



JOB OPPORTUNITY

Systems Software Specialist I (Tec)/\$4,731.00 – \$5,753.00 Network LAN/WAN Support/Network Infrastructure Branch/Operations Division

Under the general direction of the Network LAN/WAN Support Supervisor, the incumbent will participate as a team member or work independently as directed on the more complex Network Software, Network Engineering and Network Implementations project assignments. This will include programming, software analysis, software upgrades and coordination with vendors and other Department of Technology Services (DTS) technical personnel at the Cannery site.

Essential Functions:

- Performing more complex network systems router configurations.
- Downloading IOS software for routers, switches and DSU/CSU upgrades.
- Maintaining LAN/WAN switches.
- Perform in-house closet wiring/patch upgrades.
- Perform research and evaluation of network capacity.
- Install virtual private networks (VPN) connections.
- Assist customers in analyzing and designing of their network.
- Program testing.
- Perform hardware/software maintenance on the network.
- Work with Telcos and vendors to resolve network connectivity problems.
- Troubleshoot slow response and network congestion problems.

Desirable Qualifications:

- Works independently.
- Highly technical experience working with complex router configurations and other network components.
- Reliable, dependable.
- Good customer service skills.
- Willing to travel throughout the State of California.

Applications will be accepted only from individuals currently at the **Systems Software Specialist I (Tec)** level, or applicants who have transfer or promotional eligibility. Applications will be screened based on desired qualifications, and only the most qualified will be scheduled for an interview. All appointments are subject to SROA/Surplus provisions. **Final File Date: until filled.** Interested applicants must submit a State application to:

**DEPARTMENT OF TECHNOLOGY SERVICES
P. O. BOX 1810
Rancho Cordova, CA 95741-1810
Attn: Kathleen Gomes/RPA 05-201
464-4583**

It is the objective of the State of California to achieve a drug-free state work place, any applicant for state employment will be expected to behave in accordance with this objective because the use of illegal drugs is inconsistent with the law of the state, the rules governing civil service and the special trust placed in public servants.

Telephone Relay Service for the deaf or hearing impaired: TDD Phone (800) 735-2929; Voice Phone (800) 735-2922

THE DEPARTMENT OF TECHNOLOGY SERVICES IS AN EQUAL OPPORTUNITY EMPLOYER
"Equal employment opportunity to all regardless of sex, race, color, creed, national origin, ancestry, sex, marital status, disability, religious or political affiliation, age or sexual orientation."